



## RETURN NOTE

YOUR ORDER SUMMARY								
Customer Name:		Order Date:	Order No.:					
Qty	Product Code	Description	Refund	Exchange	Replacement size	Replacement colour	Reason Code	Reason for refund or exchange code
								1- TOO BIG
								2- TOO SMALL
								3- TOO LONG
								4- TOO SHORT
								5- POOR QUALITY
								6- STYLE DOESNTSUIT
								7- ARRIVED TOO LATE
								8- NOT AS EXPECTED
								9- UNWANTED GIFT
								10- ITEM FAULTY
								11- INCORRECT ITEM

### DELIVERY AND RETURNS NOTE

Need to return something? Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 7 days of receiving your delivery:

- 1- Next to the products listed above tick whether you would like a refund or exchange.
- 2- We are only able to exchange items where a different size/colour of the same item is requested. You can place a new order if alternative items are required, and return the original item to us for a refund.
- 3- Please select one of the reason codes against your return. If you have received an incorrect item please mark exchange if you still require the original item.
- 4- Please send the order back to: **Returns Department – Intelligent Armour Limited – Eastington – Stonehouse – Gloucestershire – GL10 3SQ – United Kingdom**
- 5- Please send the good/s back via registered mail and retain a proof of postage with the tracking number for the delivery.

For any other information regarding our returns/exchange policy, please log on to our **"Exchanges and Returns"** page.

For an exchange, please make a payment for the original shipping cost you have been charged when you ordered, choosing one of the following method of payment:

- Cheque (to enclose with this note)
- Payment over the phone with your card (+441453700574)
- Payment via Paypal (to send to [armour@int-int.biz](mailto:armour@int-int.biz))

\* Please note that if we sent an incorrect item, the cost you paid for the return would be refunded and we wouldn't charge you any extra if you wanted to exchange it for the correct item.